

COMMUNITY IS US GRATITUDE REPORT

Your support has impacted the lives
of our neighbors experiencing
housing instability in the Quad Cities.

20
23



Dear Friends,

As we reflect on the past year, the housing crisis in the Quad Cities has been at the forefront, making national news and drastically affecting the community we serve. Despite the tragedy in downtown Davenport, we have been fully committed to our mission at Humility Homes & Services, Inc.

In the last year, our impact has been significant. We've served 1,256 individuals in our programs, with half of them finding a secure home afterward. And by adding 57 new housing units in the Quad Cities, we've expanded both our Supportive Housing and Mission-Focused Housing programs.

This year was marked by resilience and the incredible generosity of our community. We remain dedicated to the mission inspired by the Sister's of the Congregation of the Humility of Mary. In our gratitude report, you'll see our impact, hear from those we've helped, and find out about our inclusive Board of Directors.

We recognize that the challenges we face demand continued community support. It takes the commitment of all of us, from individuals to organizations, to improve the lives of our neighbors in need. As we look to the coming year, we're excited about our expansion into Illinois, specifically in the realm of Supportive Housing. This expansion complements our existing services in Illinois.

We continue to diversify our programs and funding in order to ensure transparency and agility in our work. It is our commitment to create a fair housing community for all.

In community,



Ashley Velez
Ashley Velez,
Executive Director



Rich Clewell
Rich Clewell,
Board Chair

Our Values

Driven by the needs of our community, we are focused on one mission - ending homelessness.

Accountability

Quality



Community

Humility



Integrity

Housing Is a Human Right

Our Mission

We are committed to ending homelessness by offering housing opportunities and supportive services to the greater Quad Cities area.

Our Vision

A home for every person.

Solution-Centered

50% EXIT TO PERMANENT HOUSING:

Over the past year, we've made significant strides toward our vision of "A Home for Every Person." **50% of those who sought refuge across all our programs have transitioned to permanent housing.** This wouldn't be possible without YOU! Thank you to our supporters, donors, volunteers, staff, and the entire Quad Cities community for making this achievement possible.



Our Partners



50+
Service Partners



130+
Congregations



180+
Corporations



55+
Service Groups

Our Clients



54%
Male



29%
Female



0.5%
Transgender



181
Veterans



235
Chronically
Homeless



~60%
People with
Disabilities

47%
White

30%
Black

0.3%
Asian

2%
American
Indian or
Alaska
Native

5.2%
Multiple
Ethnicities

0.4%
Did Not
Know/
Declined



Transforming Lives Together: The Power of Collaboration

For over 30 years, community collaboration has been at the heart of our work. Our 30-year partnership with Community Health Care (CHC) is a prime example. While Humility Homes & Services focuses on housing, CHC concentrates on health. Together, we're addressing more of the basic needs of people without homes, offering them a chance at a better life. This dedicated focus on patient-centered care aligns perfectly with our mission to provide housing and essential services to those in need. The remarkable stories of participant transformation, such as a former street-based sex worker's journey to say, "Look at me now," or a man saved from losing his toes through winter medical care, highlight the profound impact of our collaboration. These stories are just a glimpse of the lives transformed through the incredible teamwork of folks like you – our wonderful donors, steadfast supporters, faith communities, service partners, and many more.



Humility Homes and Services was one of only three projects in Iowa selected by Lowe's as part of their \$100 million, five-year Hometowns program. Our project at 1731 Marquette Street in Davenport, generously donated by the Lynn O'Toole Trust, played a vital role in their commitment to ending homelessness in the Quad Cities. With Lowe's support, we renovated two-bedroom units and added laundry facilities, significantly expanding housing options for our community.



Community Support



HHSI sincerely appreciates all donations. **Your support** makes our shelter and housing programs possible and **impacts the lives of over a thousand individuals in our community.**

A special thank **you** to our major donors

Contributions of \$500,000 or more
Scott County Iowa American Rescue Plan Act

Contributions of \$200,000 or more
Quad Cities Housing Council

Contributions of \$100,000 or more
John Deere Classic
Congregation of the Humility of Mary
United Way Quad Cities

Contributions of \$50,000 or more
Walter E. Neiswanger MD Fund
Hubbell-Waterman Foundation
In Memory of Marilyn Comer

Contributions of \$20,000 or more
Harkins, Howard E & Carole E Trust
St. John Vianney Church
St. Paul Lutheran Church
Regional Development Authority
Modern Woodman of America



Board of Directors

Tamara J. Byram - Mahl
Dr. James Rabchuk
Sr. Mary Ann Vogel
Christopher Reno
Rachel Pitchford

Richard Clewell - Board Chair
Jeffrey VandeCastele - Treasurer
Dr. Michael J. Kelly - Secretary
Dr. Lloyd Kilmer
Sr. Johanna Rickl



Our Impact

This year, we've impacted the lives of 1,256+ individuals.

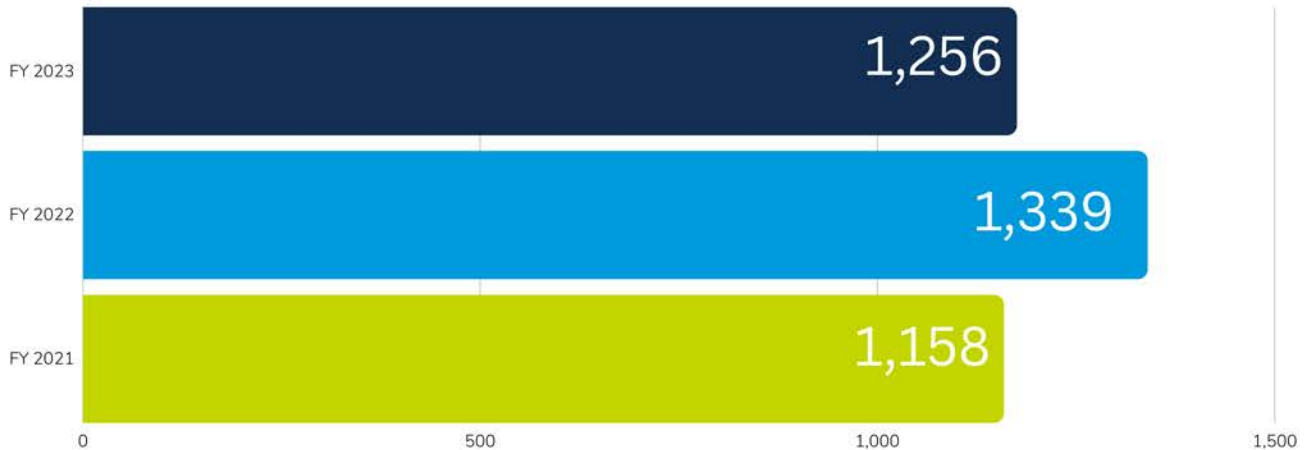
1,256+ unique individuals served by all programs.

472 adults served by our Emergency Shelter.

32,608 nights of shelter provided between the Emergency Shelter and the Winter Emergency Shelter.



Comparison of participants served between all programs in FY21, FY22 and FY23 (average):



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"Humility is what I needed. They're willing to help you and will never treat you less than."

Elaina





A Story of Courage and Hope

For many years, Lisa faced the harsh realities of homelessness while grappling with alcoholism. Her struggles with alcohol began at the age of 15, making her path even more challenging. It was during this period of hardship that a friend introduced her to Humility Homes' supportive housing program.

"I thought things like this never happened to me," Lisa shared, "but I wound up in Permanent Supportive Housing, and it was the best thing that's happened to me."

The program brought stability and essentials back into Lisa's life, something she had lacked during her years of homelessness.

"It helped me get back on my feet," she said.

Lisa's story is one of remarkable transformation. Despite facing homelessness and addiction, she regained hope with the program's support.

Today, Lisa is over 8 months sober, working a stable job, and has a very bright future ahead.

Her message to others: "Share my experience and what I've gone through to get where I'm at today. There is help out there, and it makes a real difference in lives."

As we look back on the past year, Lisa's journey serves as a powerful reminder of the positive impact we can create together. Your steadfast support has been the driving force behind these transformative stories. We wholeheartedly appreciate your role in our mission to uplift individuals and work towards a brighter future for our community.

Thank you for being an essential part of this journey with us.

Program Update

Rapid Rehousing

In the second year of the 3.5-year grant from the State of Iowa, our Rapid Rehousing program maintains and expands its capacity to meet the growing demand for shelter and housing solutions in the Quad Cities. Two Service Coordinators, added last year, continue their dedicated work, successfully housing more individuals and families. **This underscores our commitment to combating homelessness, resulting in 148 individuals and families served.**

Supportive Housing

It was an unconventional and exciting year for this program. **We expanded the overall Supportive Housing Portfolio by 97% by purchasing 29 new units to accommodate individuals and families experiencing chronic homelessness.** The expansion allowed the program to serve an additional unmet need in the Quad Cities. Additionally, several of the longtime residents found success moving into their own rentals in the community.

Mission Focused Housing

At HHSI, we're dedicated to stable housing. We acquired more properties last year, which means we have more places to live and fewer people moving out. **Our two-bedroom units cost around \$635.14 per month, which is about 71% of what's considered a fair price in 2023. For three-bedroom units, the cost is about \$648.25 per month, which is around 55% of the fair price.** This shows our commitment to making sure people in the Quad Cities have stable housing

Veteran Services

We maintain our commitment to assessing our progress as one of the few communities nationwide to have declared an end to Veteran homelessness. **Over the past year, we've provided rental subsidies and case management services, serving 181 Veterans and their families across eight counties.** Additional funding enabled us to bring on a Healthcare Navigator, helping Veterans navigate systems, particularly the healthcare system, and ensure stabilization upon moving into housing. Our focus on homeless prevention has intensified, supported by a VA-funded ongoing subsidy program. These efforts showcase our unwavering commitment to our Veteran community.

Humility Homes and Services has provided me with a sense of security and stability that I was desperately missing.

Lonnie



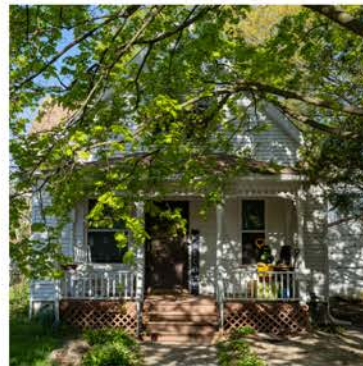
Our Properties

A Home for Every Person: Our 2023 Impact

In 2023, Humility Homes & Services, Inc. stayed true to our mission: ensuring everyone has a safe home in the Quad Cities. We understand that a stable home forms the basis for addressing numerous social challenges, embodying our belief in the strength of community.

Last year, we added 57 new homes, making 152 in total. Our homes provide stability, the first step towards a brighter future. The houses below are just a few of the houses we purchased to continue our mission of “A home for every person.”

Our focus? Building a community where every person has access to stable, affordable housing in the Quad Cities.



Expenses



\$4,005,937
Program Expenses



\$297,538
Administration Expenses



\$181,608
Fundraising Expenses



Revenues

\$1,079,572
Community Support



\$3,473,057
Grants



\$500,250
Rental Income



End of Year Assets

\$8,881,931



**WITH YOUR SUPPORT, WE ARE BUILDING A STRONGER COMMUNITY,
WHERE "A HOME FOR EVERY PERSON" CAN BECOME A REALITY.**

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humility
HOMES & SERVICES